



MURA CAR ACCESSORIES

Mura Car Accessories (MCA)
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OUR RECOMMENDATIONS

- 1. Use plenty of bubble wrap (or other cushioning material), especially around the plastic parts, and a cardboard box.
2. Remove the plastic fan (for video instructions, follow this link) and keep it with you until the unit is returned
3. This is a fillable pdf form and we recommend editing it on your computer directly.

REPAIR REQUEST FORM

(please print, fill in & add to the parcel)

Full name Phone E-mail

Return address

VAT number (for companies only)

Paypal username (if different than E-mail above)

Unit type (CCC / MASK / etc.)

VIN number (last 7 characters)

Expedited shipping* [Yes] [No]

Expedited repair (within 24h)** [Yes] [No]

Water damage [Yes] [No] [Don't know]

Has suffered a failed repair attempt*** [Yes] [No] [Don't know]

Please enable MP3 & AUX option *** [Yes] [No]

I want a software update *** [Yes] [No]

Fault description

* Please check the expedited shipping costs to your location on our website: https://mca.electricmura.ro/4kg-shipping-rates/
** Your unit is repaired and sent back within 24 hours from its receipt. Please mind the extra fee for this option, as mentioned on our website here: https://mca.electricmura.ro/en/ccc-idrive-repair-pricing/ If a 24-hour repair is not possible, no extra charge is added
*** Please mind that these optional services are each charged with a separate fee, mentioned on our webpage here: https://mca.electricmura.ro/en/ccc-idrive-repair-pricing/

Quick Links

Fan removal



Repair Fees



Shipping Rates

